

RFP: 03410-230-17**Radiology Benefit Management****Question and Answer**

Question	Response
Can DVHA Provide 3 years of member data, including relevant demographic data?	You can find more information about our population here: https://www.medicaid.gov/medicaid/program-information/medicaid-and-chip-enrollment-data/monthly-reports/index.html
Can DVHA provide 3 years of claims data?	DVHA cannot provide claims data
The State has estimated the number of PA requests to be 25,000 for SFY'18. Is there any more information on request medium (historical phone, fax, and web distribution)?	Requests are received via web and phone primarily.
What types of prior authorization growth rates has DVHA experienced in the past years?	In SFY14 growth was 3%, SFY15 was 10%, and SFY16 was 4%
Does DVHA have a workflow for prior authorization requests where the referring physician wants to send the member to an out of network imaging facility?	If a specific imaging is not available in network, members are referred out of network
Can DVHA provide reporting templates reference on page 31?	DVHA does not have specific reporting templates. The vendor will develop the reporting templates.
Would a physician be required to be physically present in Vermont for a fair hearing?	A physician does not need to be physically present in Vermont for an appeal and/or Fair Hearing Testimony
Instructions state to use standard 8.5" x 11" white paper, but section 1.5.10 states we are to email the final submission. Please confirm that no hard copies are required. If hard copies are required, please provide further instruction.	No hard copies are required, but electronic file should be set up to print or read on 8.5" x 11"
In section 2.A of the Criteria for Scoring table, the first bullet asks vendors to "Provide a description of how bidder will respond to program goals and legislative reporting requirements. (See page 45)." Please advise if these instructions are referring to the section on pages 48-49 (Act 156, Section E.309.1, From the 2009-2010 Legislative Session).	The instructions are referring to the sections on pages 48-49 49 (Act 156, Section E.309.1, From the 2009-2010 Legislative Session).
This sections asks vendors to: "In narrative form, disclose all related party relationships including cost, purpose, and approval process."	This would be for any party that the vendor would have a relationship with while operating under the contract awarded as a result of this RFP. This would include vendor company subsidiaries and third party

RFP: 03410-230-17**Radiology Benefit Management****Question and Answer**

Please clarify what type of information is being requested here. Does this refer to vendor company subsidiaries, or to third party subcontractors?	contractors that the vendor may use as resources under this agreement.
<p>This section asks vendor to: “Provide a fixed fee per PA Procedure CPT-code requested pursuant to this SOW and the Subcontract.”</p> <p>Please clarify if DVHA will accept PMPM pricing structure.</p>	Please provide a fixed fee per PA Procedure CPT code. You may submit an alternative pricing structure in addition to, but not in lieu of, the fixed fee per PA.